

Our highlights at a glance.

There is more
for you **here!**



Sustainably healthy.

Mobil
KRANKENKASSE

Exceptionally mobil(e): Mobil health insurance

As one of the largest and strongest-performing health insurance companies in Germany, we offer our policyholders all the securities of a proven health insurance scheme on an ongoing basis, as well as countless additional benefits. More service, more performance, more value for our policyholders – this is what we demand of ourselves. For you.

More service

Speed and flexibility set our service apart. Benefit from our direct service guarantee.

More performance

We support you on your path to sustainable health. Countless free additional services such as advanced early detection and screening offers, alternative treatment methods, or health courses covering nutrition, movement or stress reduction will ensure optimal, reliable healthcare and protection for you.

More value

A contribution rate of 18.49% for all manner of financial benefits, such as bonus programme fitforcash, optional-tariff cashback and My Extra Health Money – 200PLUS are great value for money.

Wishing you the best of health,

Your Mobil health insurance

Mario Heise Wolfram Otto-von Barby
Chairman Deputy Chairman

Register now!

Would you like to be informed right away about new highlights and services from Mobil health insurance?

Then register here:

[mobil-krankenkasse.de/
ewe-broschuere](https://mobil-krankenkasse.de/ewe-broschuere)



Always there for you: with our direct service guarantee

We are there for our customers – competent, reliable and always reachable, guaranteed. Lean structures and flat hierarchies make us quick and efficient.

Fast processing times

A maximum of two days, within 48 hours for email or fax

Online services

- Clinic finder
- Pharmacy finder
- Online running coach
- Online health courses

Free reminder service

Check-up reminder for adults and children (U-Untersuchungen)

Med Services

This free service provides you with information about medical issues, advice on upcoming operations, information on doctors, clinics and much more. For more information:

mobil-krankenkasse.de/med-dienste

Foreign hotline

You can reach us via our foreign hotline from abroad: **0049 40 3002-802** (charges depend on destination country)

On-site service

We would be happy to advise you in person. In Celle, Hamburg, Munich and Neu-Isenburg, we will answer your questions quickly and professionally.



Are you aware of our appointment service? You can secure your desired appointment quickly and straightforwardly: by calling **0800 255 0800** or visiting mobil-krankenkasse.de/termin.

Your benefits:

- Advice at your desired time
- No waiting time
- We will specifically prepare for your query



Or call us using our free service hotline:

0800 255 0800

Good for **your health** and your wallet

We want more for our policyholders. Alongside more service and more performance, this also means: more financial advantages. You thus benefit from numerous attractive additional services at no extra cost. At the same time, you save money with our **fitforcash** bonus programme.

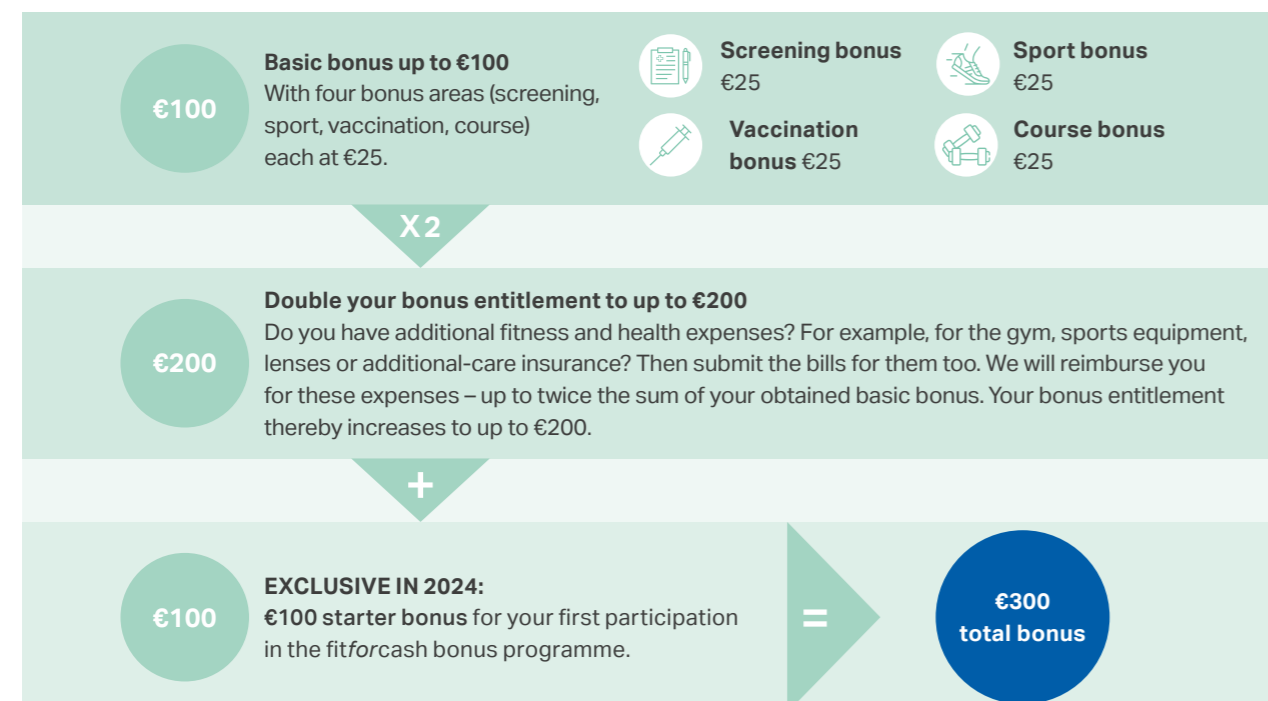
Ready, set, **fitforcash** – it's this simple

More health, more money: with the bonus programme from Mobil health insurance, we support a sustainably healthy lifestyle. You receive an attractive starter bonus of €100 from the very first service. Be it screening, health courses, vaccinations or sport: with **fitforcash**, you get a total of up to €300!



With the Aktiv account, you receive a subsidy – e.g. for:

- Membership of a sports club or gym
- Fitness tracker (e.g. Apple Watch or Fitbit)
- Spectacle lenses and contact lenses
- Private health insurance and long-term-care-insurance contracts
- Elective general anaesthetic
- Sport and fitness equipment
- Eye test
- Face mask
- First-aid course



FITFORCASH BONUS PROGRAMME

The basic bonus for adults – it's this simple

If your customers prove that they have been active in the **four bonus areas** (sport, vaccination, health course, screening), they receive €25 for each area – **up to a total of €100**. Just a single completed area to receive a bonus.

The basic bonus for children – rewards are child's play

Little ones can receive the **full bonus** straightforwardly, too. If they meet the requirements for the **four bonus areas, there is up to €100 in it**. Families therefore benefit in particular. Just a single completed area to receive a bonus.



Request the bonus form online now!
<https://mobil-krankenkasse.de/vorteile/bonusprogramm-fitforcash/bonusformular-anfordern.html>



Up to €600 back: with the optional-tariff cashback

Stay healthy for twelve months and we will reward you with our optional-tariff cashback. You can celebrate a refund amounting to a monthly contribution of up to €600. What does this mean? If you have not taken up any services from your doctor alongside the usual screening and prevention offers, you benefit from the optional-tariff cashback.

Risk-free participation


What if you do get ill and go to the doctor? You of course have complete health protection and receive the medical care you need. In this case, you simply lose your right to a refund.

Commencement and term


Participation in the optional-tariff cashback scheme is possible free of charge on the first of each quarter. The tariff ends automatically following the minimum commitment period of one year and can be renewed again for the following year.

Refund amount

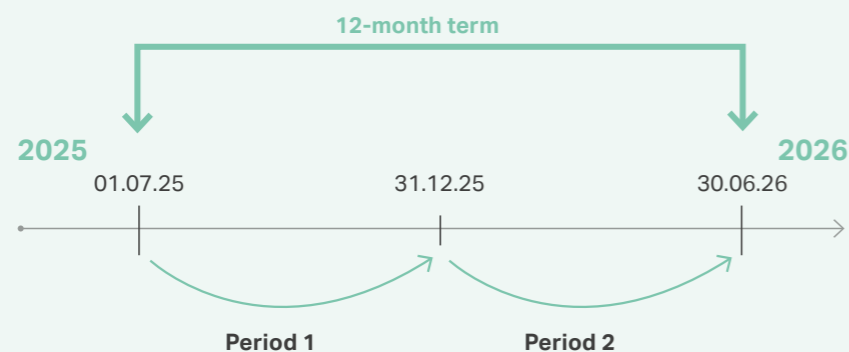
You receive back one-twelfth of your annual contribution (employee and employer share), to a maximum of €600. We take into account contributions that have been paid from the commencement of the tariff.



Our tip
You can find more information about the optional-tariff cashback at: mobil-krankenkasse.de/cashback



The tariff with a flexible assessment period: no personal contribution, no costs, no risk, with full statutory benefits.



Example calculation

€3,000 gross per month
× 18.49% health insurance contribution = **€554.70.**
Refund period 1 = €277.35.
Refund period 2 = €277.35.

With a gross monthly income of €3,000, the total possible refund per year is **€554.70.**

With two assessment periods, the chance of receiving a contribution refund doubles. But the payout sum would halve in this case while the possible maximum sum remains the same.

Health courses

We help you to live healthily and reimburse 100% of the participation fee for certified health courses. You receive up to €1,200 for a maximum of two courses per calendar year. Health trips are also credited against this upper limit. For the costs to be reimbursed, you must have taken part in at least 80% of the course dates and provide us with a certificate of attendance and a receipt for the course fees paid.

We have put together a list of various providers at mobil-krankenkasse.de/gesundheitskurse. We fund courses in the following areas:

- Movement
- Stress management
- Nutrition
- Consumption of addictive substances



Up to
€1,200
per year!




Trips for your health: with us and AKON Aktivkonzept

Our wide-ranging health trips are perfect for policyholders who, due to professional or personal constraints, for example, are unable to take part in health courses lasting several weeks close to home.

We subsidise health trips with up to €280 per year within the scope of our fitforwell programme, including for insured family members from the age of 14.

! Our tip
You will find a large selection of additional exclusive top-class hotels here: mobil-krankenkasse.de/gesundheitsreisen



Example!
Cost for a four-day programme:

€309 total cost
(including accommodation, catering and participation in health courses))
- €280 our subsidy

Your contribution:
€29

Hotel Schloss Berg
Berg (Starnberger See)



4 days incl.
3 nights, breakfast
and course
programme
from €39



Nordsee-Hotel Hinrichsen
Husum



4 days incl.
3 nights, breakfast
and course
programme
from €49



Parkhotel-Hitzacker
Hitzacker



4 days incl.
3 nights, breakfast
and course
programme
from €49



Mercure Hotel ****
Garmisch-Partenkirchen



3 days incl.
2 nights, half board
and course
programme
from €109



Maritim Hotel **S**
Königswinter



4 days incl.
3 nights, half board
and course
programme
from €139



Mona Lisa Medical Wellness & Spa
Kolberg / Polnische Ostseeküste



4 days incl.
3 nights, half board
and course
programme
from €29



Santé Royale Resort
Ostseebad Göhren



5 days incl.
4 nights, full board
and course
programme
from €149



Hotel Phönix ***
Bad Füssing



7 days incl.
6 nights, half board
and course
programme
from €189



AKZENT Waldhotel ****
Ostseebad Göhren (Rügen)



6 days incl.
5 nights, half board
and course
programme
from €209



Extra money for extra services!

Benefit above and beyond the usual services: **with My Extra Health Money – 200PLUS**, we reimburse you up to €200 per calendar year.

You can get this much extra:

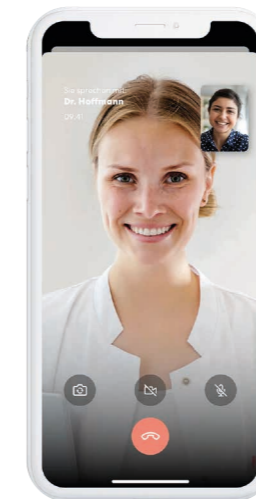
- Up to **€120** per calendar year for two **instances of professional dental cleaning** at €60 each
- Up to **€180** per calendar year for a maximum of three **osteopathic treatments** at €60 each
- Up to **€150** per calendar year for **fitting a retainer** (metal wire to stabilise the teeth following straightening)



! You can find more information here: mobil-krankenkasse.de/200plus

Online consultation for all – free of charge: there for you 24/7

Who hasn't been there: a child comes down with a fever in the middle of the night. Stomach pains suddenly make a holiday a real adventure. Or you are incapacitated by back pain – and the next available appointment is in five weeks. All this is over now: with our exclusive service – the online consultation.



Consultations around the clock

The highlight in our service catalogue simplifies the procedure for our policyholders in the event of illness – quickly and straightforwardly. Because the online consultation facilitates a medical consultation by video call.

Only with Mobil health insurance: for all policyholders. And completely free of charge, too.

Everyone – without exception

The online consultation is available to all Mobil health insurance policyholders and their insured family members without exception.

Free for you

As a Mobil health insurance policyholder, you benefit from this offer in full. And absolutely free of charge – with no extra charge, with no optional tariff.

Open 24/7

The general practitioners and specialists are available for you around the clock, 365 days a year – in a few minutes or at a desired appointment time.

Where is not important

Speak with doctors by video conveniently from anywhere – whether at home or on the move.

Available around the world

German-speaking doctors are available for you online at any time.

teleclinic

How it works:

- 1 **Select desired appointment:** Answer a few questions and book your desired appointment immediately.
- 2 **Online medical consultation:** An experienced doctor will provide thorough advice via video call.
- 3 **Automatic billing:** Billing takes place automatically and directly with us. You do not incur additional costs.

Register via the website:

mobil-krankenkasse.de/online-sprechstunde

These QR codes will take you straight to the TeleClinic app:



 **Our tip**
 You can find an overview of all financial benefits at:
mobil-krankenkasse.de/vorteile




For those who want to be rewarded for a healthy lifestyle: the fitforcash bonus programme.

As part of our fitforcash bonus programme, we subsidise private health costs such as supplementary health insurance with up to €300 per calendar year.

euros



For those who want their money back if they do not make a claim: the optional-tariff cashback.*

- Up to 600 euros reimbursed per year
- Check-ups can still be taken

euros



For those who want to 'holiday healthily': the fitforwell health trips.

- Comprehensive travel offer including numerous health courses
- €280 subsidy per year

euros



For those who want more services: My Extra Health Money – 200PLUS.

- Up to €200 a year for specific costs associated with your health
- Applies to all members and their insured family members

euros

Your benefit:

euros

*Your family members insured through you are not entitled to a repayment of their own.

Broker application membership declaration

Please complete in block capitals.

Email: vertriebs-center@mobil-krankenkasse.de
 Fax: 0800 255 3002 9840



I would like to become a member of the Mobil Krankenkasse scheme from:

Day | Month | Year

Change of employer Change following lapse of commitment period
 Increase in additional contributions

My personal details

Mr Ms Other

First name: _____
 Surname: _____
 Date of birth: Day | Month | Year
 Street, house number: _____
 Postal code, town: _____
 Daytime telephone number: _____
 Email: _____
 Tax identification number (if known): _____
 Policyholder number: _____ Pension insurance number: _____
 Birth name: _____
 Place of birth: _____
 Country of birth: _____
 Nationality: _____

My current health and long-term-care insurance

I was most recently insured with the following health insurance company:

Name: _____
 Provider identification*: _____
 Period from: _____ to: _____

Insured family member Compulsory insured
 Private insured Voluntary insured

Abroad (country): _____

*No. 7 on the back of your current electronic health card

My optional-tariff cashback

I wish to participate in the optional-tariff cashback

Data protection notice:
 Mobil company health insurance (headquarters: Friedenheimer Brücke 29 in 80639 München, telephone: 0800 255 0800, email: info@mobil-krankenkasse.de) as a data processor requires the requested information for the examination and determination of the insurance relationship or membership within the framework of § 5 of the Social Security Code (SGB) V, § 9 SGB V, § 186 et seq. SGB V, § 240 SGB V, § 20 SGB XI and § 57 SGB XI. Your details may be forwarded to the finance authorities, your employer and your payment authority. For more information, see mobil-krankenkasse.de/datenschutz.

Declaration of consent:
 I hereby give my consent for Mobil company health insurance to request my tax identification number (Steuer-ID-Nr.), insofar as I have not already provided this, from the Zentrale Zulagenstelle für Altersvermögen (ZfA) within the context of statutory disclosure obligations for health insurance providers, and may communicate the value of contributions, additional contributions, and bonuses paid and refunded during the respective contribution year to the tax authorities (§ 10 para. 2a line 4 EStG). This consent also applies to subsequent contribution years unless Mobil company health insurance receives written revocation of consent. The revocation must be received by Mobil company health insurance prior to the start of the contribution year for which consent will no longer apply. For members whose contributions are reported by another location (e.g. employer or pension insurance institution), we are obliged to report refunds in all cases. Here there is no possibility of objection.

LET ME KNOW ABOUT ADDED-VALUE AND SERVICE OFFERS
 I would like to receive information and advice about added-value and service offers from Mobil health insurance. I may also be contacted for customer surveys. My participation in these surveys is voluntary.
 Please contact me: By email By telephone
 Revocation: I can revoke this consent at any time informally and with future effect by simply emailing widerruf@mobil-krankenkasse.de.

Type of membership

Compulsory policyholder/employee
 Voluntary policyholder/employee
Note: income over 73,800.00 euros of 01.01.2025
 Self-employed Student Pensioner Other
 Recipient of benefit ALG I Recipient of citizen's income

Please submit a copy of your documents: last income tax assessment (self-employed), certificate of enrolment (student), pension notice (retired), ALG notice (jobseeker)

My employer

Employed as of: _____
 Company number (if known): _____
 Name: _____
 Street, No.: _____
 Postal code, town: _____
 Telephone number: _____

I am entitled to aid.
 In addition, I draw
 A pension /occupational pension Unemployment benefits I (ALG I)
 Citizen's income
 Income from self-employment activity
 Other: _____
 Totalling _____ euros per month.

I would like to participate in the fitforcash bonus programme.

My family

I would like non-contributory cover for my family.
In the next few days you will receive a proposal for family insurance.

Spouse surname: _____
 Spouse date of birth: _____
 Child 1 surname: _____
 Child 1 date of birth: _____
 Child 2 surname: _____
 Child 2 date of birth: _____

Broker: _____
 Broker number: _____

Confirmation of my details

Date: Day | Month | Year

Signature (of parent/guardian if necessary): _____

Disclosure authorisation



Fill in atnd send

1. My personal details

Surname, first name:	Policyholder number:
<input type="text"/>	<input type="text"/>
Street / house number:	Date of birth:
<input type="text"/>	<input type="text"/>
Post code:	Town:
<input type="text"/>	<input type="text"/>

2. Details of the authorised person

Male Female other

Surname, first name:	Date of birth:
<input type="text"/>	<input type="text"/>
Street / house number:	
<input type="text"/>	
Postcode:	Town:
<input type="text"/>	<input type="text"/>

3. Details of authorisation type

The authorised person is entitled to receive **information** about me in the following contexts:

Health insurance matters

Long-term care insurance matters

Only with regard to the following matter:

This authorisation applies until revocation or death.

This authorisation applies until (date):

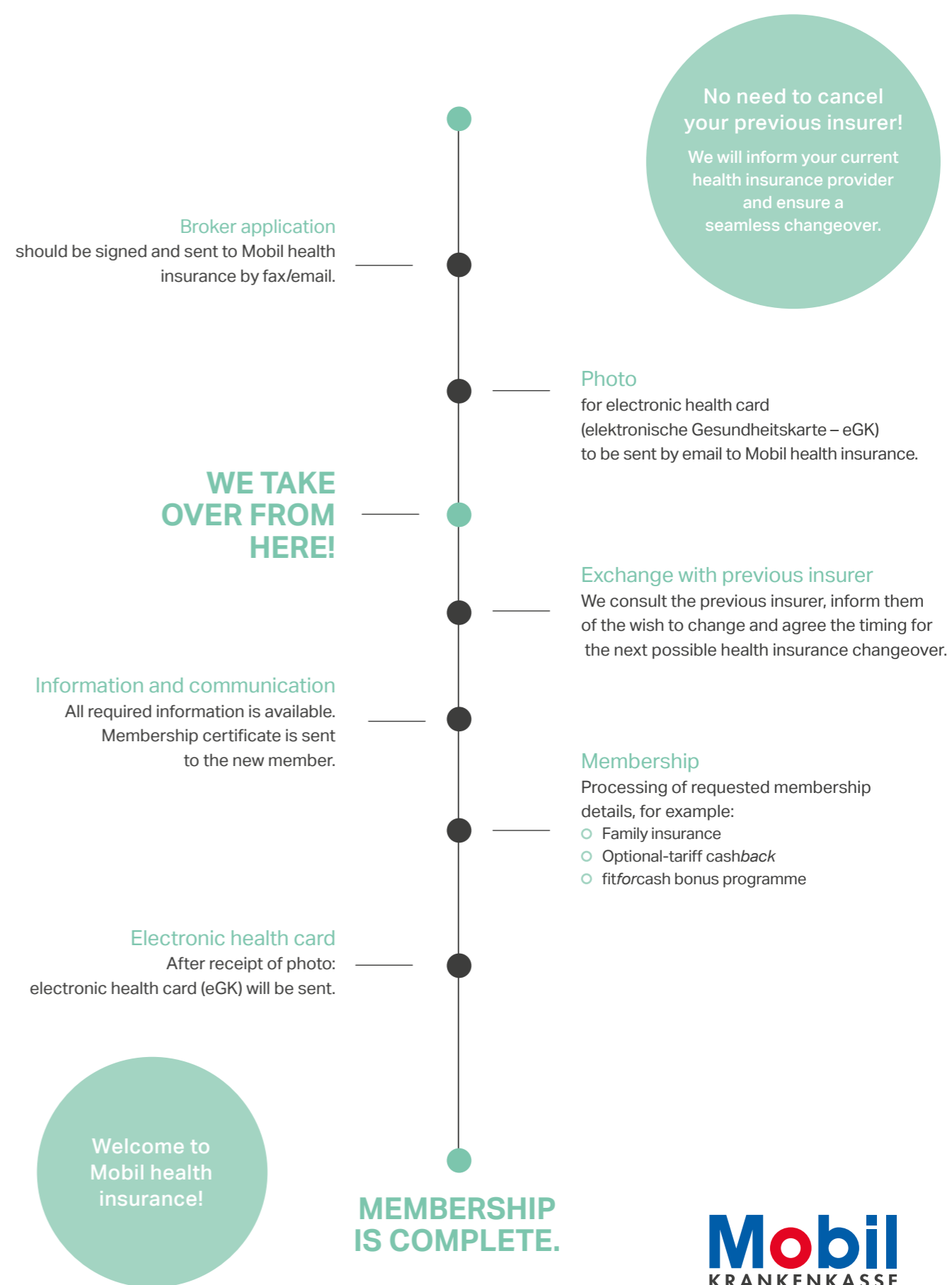
For your information:
 For your information: This authorisation is a disclosure authorisation. Communication and correspondence will continue to be primarily with the provider of the authorisation. If the authorised person is to act on your behalf, please use the 'Process authorisation' form.

Place, date:	Signature of the authorisation provider:
<input type="text"/>	<input type="text"/>

Please fill in and return this form

By post: Mobil Krankenkasse 20091 Hamburg	By email: Scan documents and send them to info@service.mobil-krankenkasse.de	Via MOBIL ME app: Photograph and upload documents
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The stages of changing health insurance provider



We would also be happy to advise you in person.

Visit one of our **Service-Points** in Celle, Hamburg, Munich or Neu-Isenburg



Make an appointment here:
mobil-krankenkasse.de/termin



Or call us using our free
service hotline:

0800 255 0800
